uHelp: A boost to mutual aid social networks

CSIC has developed a mobile application with Artificial Intelligence technology for the creation of mutual aid communities. The digital platform allows the creation of a large social network that responds to the diverse needs of people for help. Through parameters such as the level of trust and privacy that each request for help requires, uHelp provides a list of volunteers capable of meeting the demand for help, with the user selecting the most appropriate person.

A partner interested in applying this technology in its business or deploying it as a market solution is searching.

An offer for Software Licensing

Smart and networked communities for solidarity and support

Nowadays, social networks are handy tools to connect people. However, social networks specifically dedicated to helping people effectively and safely are not so common.

uHelp is a participatory platform focused on user needs. Provides a solution that strengthens mutual aid within communities. Its efficiency lies in a flooding algorithm that allows asking for help considering the applicant's requirements of trust and friendship and finding volunteers in an automated way.

This digital platform creates committed communities, capable of complementing public services by covering the daily needs required by different groups. For example, the help needed for a community of chronic patients who can support each other to resolve the doubts and the daily tasks they require. Or the assistance needed by single-parent families, the elderly or other groups that need social support.

Main innovations and advantages

- It allows creating and participate in mutual aid communities creating a network of support and help connections.
- Streamlines communication between members of a community and increases awareness of their urgent needs.
- Facilitates providing support to community members by helping them solve their daily needs.
- Promotes volunteering.
- Increases social capital within a community, strengthening relationships of trust among its users.
- Promotes the inclusion of people in their communities.

Protection Status

Notary registration of the software

For more information, please contact:

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